# 2017 Construction Industry Report Highlights



## Today's Construction companies are facing complex and interconnected risks.

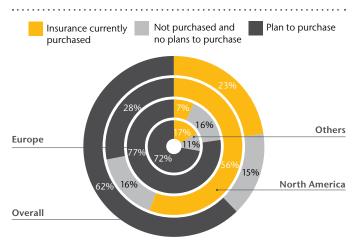
We live in an era of unprecedented volatility. Trends on three major dimensions – economics, demographics, and geopolitics – combined with the exponential pace of technology change, are converging to create a challenging new reality for organisations. These forces create opportunities that we cannot even imagine, but also present new frontiers to be explored.



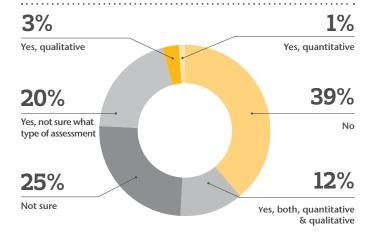
## Top Five Emerging Risks in 2020



### **Cyber Purchasing Patterns**



### Cyber Risk - Completed Assessment

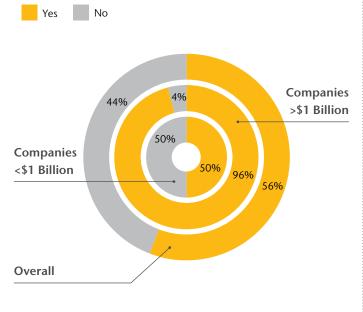


To keep pace with the pervasive and fast evolving cyber threats that go hand in hand with the dizzying speed of technological innovation, much more progress is needed in the area of cyber risk control and mitigation.

# Risk Departments Cultivate a Comprehensive Process to Identify and Assess Current and Emerging Risks

Identification of Major Risks	Assessment of Major Risks
Board and/or management discussion of risk during annual planning, risk assessment or other processes	54% Senior management judgment and experience
51% Senior management judgment and experience	Board and/or management discussion of risk during annual planning, risk assessment or other processes
Risk information from other function-led processes (e.g. internal audit, disclosure, compliance, etc.)	28% Consult with external service provider/advisor
29% Industry analysis, external reports	Structured enterprise-wide risk assessment process supported by a standard toolkit and methodology
Structured enterprise-wide risk identification process judgement and experience	19% Risk modeling/risk quantification analysis
20% No formalised process	? No formalised process

## Presence of a Formal Risk Management Department



Data Source: Aon's 2017 Global Risk Management Survey

## What top 3 methods do you utilise to evaluate the effectiveness of your risk management program?



33%

Compare historical results from risk events against effectiveness of risk management programs



26%

Identify/track involvement of risk management within your organisation



19%

Lower total cos of risk

## What are the 3 most important drivers in your choice of insurers?



Coverage terms and conditions



Claims service & settlement





Capacity

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