

Business Continuity Management

Business Continuity Management is a holistic management process that identifies potential threats to an organisation and the impact to business operations that those threats, if realised, might cause. It provides a framework for building organisational resilience with the capacity for an effective response that safeguards the interests of its key stakeholders, reputation, brand and value creating activity.

Business Continuity Management at Aon

At Aon we understand the importance of human capital and reputation, as well as infrastructure, to your business. Aon's approach to Business Continuity Management will:

- Develop understanding of your organisation, using formalised methods when appropriate.
- Evaluate the effectiveness of existing Business Continuity Management programs.
- Support your organisation in implementing business continuity options that are aligned to your business strategy.
- Provide Business Continuity Management program reassurance through audit and testing. Aon are able to assist organisations through a systematic approach to Business Continuity

Management based on best practice from global standards (including ISO 22301 APRA APS 232, BS 25999 and HB 292). Our approach is collaborative, taking existing knowledge and capability and building towards a holistic business continuity solution. We can support your organisation through:

- Developing of an effective business continuity framework tailored specifically for your organisation and drawing on best practice from national and international standards.
- Training and awareness programs on business continuity tailored to your organisation.
- Assisting you in better understanding your current risk environment from a business continuity perspective.
- Reviewing critical business processes and quantifying the impact that loss of these can have on your business.
- Identifying both upstream and downstream service dependencies.
- Developing mitigation strategies and identifying key activities, resources and infrastructure that can be called upon in response to an incident.
- Developing incident management and business continuity plans with roll-out training to ensure effective implementation.
- Audit, testing and evolution of existing business continuity plans on a periodic basis or as part of your change management process.

Our specialist team can help you

Australia

Joerg Schmitz

p +61 2 9253 8030

m +61 406 111 038

e joerg.schmitz@aon.com

New Zealand

Neil Gravestock

p +64 9 362 9106

m +64 2 7431 2309

e neil.gravestock@aon.com

Business Continuity Management checklist

BCM Framework Element	Yes	No	Unsure
Board has endorsed Business Continuity Management as a mandated policy.			
Business Continuity Management is implemented as a component of the organisation-wide risk framework.			
Strategic business recovery objectives have been defined and endorsed by the Board.			
A recognised Business Continuity Management standard has been adopted.			
Impact of potential events to the organisation is understood (for example by using Business Impact Analysis) for all key processes.			
Current tested and verified plans are in place for Incident Management, Emergency Response, Business Continuity and Business Recovery.			
Business Continuity Management has been formally reviewed by specialists with in last 12 months.			
Business Continuity Management is integrated with the corporate culture through implementation of formal processes and education.			

If you answered 'No' to any of the above, are unsure in your responses or uncertain of the nature of the Business Continuity Management framework within your organisation then perhaps its time to talk to us.