

Claims Consulting

Developments in the field of risk management have caused a phenomenal growth in multi-peril and specialist insurance policies for commercial organisations.

Awareness of the value of insurance in today's modern business environment has led to the need for up-to-date, comprehensive knowledge of insurance matters and the timely and equitable settlement of claims.

Business interruption & material damage claims management

Claims are often complicated and time consuming, which can be frustrating for clients whose main objective is the resumption of normal business operations. Our team can assist by accurately preparing and managing the following claims:

- Property
- Business Interruption
- Constructional Risks
- Delay in Start-up/ Advance Business Interruption
- Product Contamination/ Recall
- Fraud/ Crime/ Fidelity
- Cyber

Benefits of the service

- Our team can ensure that the claim is accurately prepared, utilising the full extent of the insurance coverage.
- The team acts as the client's advocate, providing expert representation during the settlement negotiations with the insurer and their representatives who are often external accountants.
- Timely preparation of claims can ensure that critical cash-flow is maintained so that the client does not have to fund the loss.
- The development of pro-active loss mitigation strategies to help restore normal business.
- Manage the provision of information and respond to insurer's queries.
- Implementation of a proven plan that will expedite claim settlement.

Our specialist team can help you

Australia

Rob Cusack – Sydney
p +61 2 9253 8317
m +61 414 471 819
e rob.cusack@aon.com

Jessica Virgona – Sydney
p +61 2 9253 7712
m +61 466 745 280
e jessica.virgona@aon.com

Patrick Hunter – Melbourne
p +61 3 9211 3207
m +61 466 745 277
e patrick.hunter@aon.com

Philip Payne – Melbourne
p +61 3 9211 3068
m +61 466 747 067
e philip.payne@aon.com

aon.com.au